

# THE RITZ-CARLTON



# LIFE

## Dear Members,

To mark the opening of the 2019 winter season and end of the year, this newsletter will report on the success of the Club, the progress of our fall projects and a sample of future activities and events. Also included is transportation information for journeys into Aspen core and to the ski areas.

As reported via our Members' only Facebook page, snow fell early in Aspen, with the Maroon Bells and Aspen Highlands Mountain receiving their first noticeable sprinkling of snow in mid-September. A good covering is now visible on the ski slopes.

Although many of you visit during winter principally to ski or snowboard, we are cognizant of many others who prefer alternative pastimes. This is reflected in our events and activities schedule which includes a snowshoe activity with a naturalist from Aspen Center for Environmental Studies, yoga, seasonal crafts and themed receptions. Restaurant Manager Rob Michelin will present cocktails crafted with locally-sourced spirits and ingredients. Also our winter character and popular entertainers Haden Gregg and Tom Paxton will visit.

To celebrate the holiday season, Aspen Highlands Village will host its Annual Party in the plaza on Sunday, December 8, 2019 from 3:00 p.m. to 5:00 p.m. All are welcome to enjoy complimentary hot cocoa, cider and treats, with festive musical entertainment, Santa, children's activities and lighting of the tree.

I wish you happy holidays, good health and good cheer.

Warm regards,

Nicholas DiMeglio  
General Manager  
The Ritz-Carlton Club, Aspen Highlands



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## CONTACT US

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## Annual Meeting 2019

The 2019 Annual Meeting is scheduled for Friday, December 13, 2019, starting at 4:00 p.m. Mountain Time, 6:00 p.m. Eastern Time. Members should read their Notice of Annual Meeting and accompanying documents carefully for instructions regarding attendance, joining via teleconference, appointing a proxy and voting.

Members planning to attend via teleconference must pre-register via the link provided. Within the Notice of Annual Meeting are the Meeting Agenda and draft 2018 Annual Meeting minutes for review and approval.

## Club Success

Many Members have shown their appreciation of the facilities, amenities and services provided by our Ladies and Gentlemen by taking the post-stay survey and indicating their overall satisfaction. As a result, our Club overall satisfaction score reached an unprecedented high. Members' comments are very important in guiding us to serve you better.

Willow Creek Bistro and Caffè Siena experienced a remarkable year and are now close to a profitable year for the first time ever. Again, Members have expressed many compliments, praising the new menus, quality of food and the expertise and efforts of Chef Zac and his team. Thanks are due to Members who support Willow Creek Bistro and Caffè Siena and add to this success. All Members are urged to support their Club in its endeavors to reach its goals for financial success.

Both Fitness Centers received new exercise equipment and Peloton cycles. Members' reviews show these are a widely enjoyed and successful addition to their workout routine.

Financially, the replacement energy-efficient chiller for Elkhorn Lodge and property-wide installation of new thermostats in Residences achieved short-term savings.

## Member Events and Activities

Regular Member Receptions with complimentary wine, cheese and musical entertainment will continue through winter, from 3:00 p.m. to 5:00 p.m. on Saturday and from 4:00 p.m. to 5:30 p.m. on Wednesday. These informal social occasions are an excellent way to meet fellow residents. Please consult with your Concierge for our full schedule of events.

## Fall Projects

Fall projects include some ongoing maintenance and repair work on both Lodges, such as painting the exterior trim to protect it from harsh weather and repairing cement decks. Property wide, roofs and the snowmelt system were updated where necessary, marble in Residences and public areas was polished and elevators were repaired. Refurbishment of Residences was finalized with the installation of new artwork in bedrooms and living rooms.

Contractors extended the life of plumbing in Elkhorn Lodge spa by inserting protective sleeves where possible, and replacing crumbling pipes, as necessary. Elkhorn Lodge pool deck was scheduled for completion of the resurfacing process, but bad weather forced work to be postponed until spring 2020. Also in spring 2020, a new chiller is due for White River Lodge.



## Property Schedules

### *Club Operations*

Willow Creek Bistro opened November 22 for lunch service. Standard days of operation are from Wednesday to Sunday. Standard hours of operation are from 7:00 a.m. to 9:00 p.m. on all days except Friday and Saturday. Friday and Saturday hours are from 7:00 a.m. to 10:00 p.m.

Willow Creek Bistro opens seven days a week for three consecutive weeks from Monday, December 16 to Tuesday, December 31, 2019, with hours as above. The regular schedule resumes on Wednesday, January 1, 2020.

Caffè Siena opens daily at 7:00 a.m.  
Caffè Siena closes at 5:00 p.m. on Monday and Tuesday and 4:00 p.m. from Wednesday to Sunday.

Elkhorn and White River Lodge Spa, Pool and Fitness Center are open daily from 6:00 a.m. to 9:00 p.m.



## Transportation

### *Club Shuttle Service to Aspen Core*

Shuttle service to and from designated stops in Aspen core resumed on November 23, 2019, departing Elkhorn and White River Lodges from 8:30 a.m. until the final shuttle departing at 10:30 p.m.

Between 8:30 a.m. and 10:30 p.m., shuttles depart the Club every 30 minutes.

Please ask your Concierge for a schedule of times and designated stops.







## Transportation

### *Club Shuttle Service to Buttermilk*

With effect from Buttermilk opening date (anticipated to be December 7, 2019), daily transport will be provided between both Lodges and Buttermilk mountain. Departure from the Club is every 30 minutes in the morning from 8:15 a.m. until 10:45 a.m. and in the afternoon from 2:45 p.m. to 4:15 p.m.



## Transportation

### *Roaring Fork Transportation Authority*

Direct shuttles from Aspen Highlands to Snowmass

Available Mondays and Tuesdays

From December 16, 2019 to April 7, 2020

Depart 8:15 a.m. and 9:15 a.m.

Return shuttles from Snowmass to Aspen Highlands

Depart 3:00 p.m. and 4:00 p.m.

A new direct bus service from Aspen Highlands to Brush Creek Park and Ride (opposite SH 82 entrance to Snowmass Village) is anticipated during the weekends from December 20, 2019. This avoids a trip into Aspen to catch the bus to Snowmass. Details are unavailable, so please request an update from your Concierge.

## Aspen Snowmass Winter Season

### *Opening and Closing Dates*

Aspen Highlands—Opens December 7, 2019. Closes April 12, 2020

Aspen Mountain—Opened November 23, 2019.

Closes April 19, 2020

Snowmass—Opened November 23, 2019. Closes April 19, 2020

Buttermilk—Opens December 7, 2019. Closes April 5, 2020

### Forthcoming Events

For experienced skiers, Aspen Skiing Company will offer skiing with the professionals beginning mid-January 2020.

Aspen Highlands après ski events include DJ Alex Golden with Mumm Champagne specials, which are scheduled to appear on Willow Creek Bistro patio on three dates in 2020: January 16, February 14 and March 17.

Aspen Highlands and Snowmass will host the U.S Alpine Tech Championships on March 28 to 31, 2020. Aspen Snowmass last hosted this elite competition 60 years ago. Members can look forward to watching some of the best U.S Ski Team athletes. In addition, NASTAR National Championships will take place at the same venue as U.S Alpine Tech Championships. This provides the top NASTAR racers the unique opportunity to compete side-by-side with the best American ski racing athletes as U.S Ski Team members set the pace for NASTAR National Championships.



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